



兆豐產物保險股份有限公司
Chung Kuo Insurance Company, Limited

96.8.30 兆產(96)備字第 0767 號函備查

客戶申訴及 24 小時服務專線:0800-053-588

Small Claims Clause

In order to simplify the claim process, the Assured can file a claim against the Insurer in respect of the loss the claim amount of which is not exceeding NT\$ (or the equivalent) provided that the Assured should notify the Insurer immediately upon discovering the loss in writing or by fax or telephone, and provide the following documents.

1. Statement of Claim
2. Notice of Loss to the carriers
3. Original B/L
4. Packing List
5. Commercial Invoice
6. Loss supporting documents (varied according to the methods of transportation)
 - a. Damage Report issued by the carriers, customs or warehouse company
 - b. EIR (Equipment Interchange Receipt) issued by the container yard
 - c. Non-delivery Certificate issued by the carriers or air-carriers
 - d. Remarked Delivery order issued by inland carriers
7. Photos (or warehousing documents)

Note: The Notice of Loss should be sent to the carriers by fax or mail within 3 days of taking delivery of insured cargoes.